

# HUNTER SUPPORT NETWORK

*Members-Only Access to Exclusive Services and Benefits*

Your membership in the Hunter Support Network entitles you to a host of exclusive services and benefits, ranging from troubleshooting and staff training to overnight shipping of replacement equipment. Whatever your needs are, you'll receive our unwavering support to ensure optimal central control system performance and a healthy irrigation system year-round.

Whether you're setting up for an important tournament, starting a renovation, or recovering from storm damage, your membership provides the safety net you need to ensure your turf remains safe and playable. **Become a member today!**

## HSN Membership *BENEFITS*

- Unlimited phone support for software and hardware golf course installations provided by your local distributor representative or Hunter Golf Support
- System commissioning from a Hunter Field Service Manager (FSM) or distributor rep for first-year members with new Pilot® Systems
  - On-site training from a Hunter FSM
  - Complete control system diagnostics
  - Computer setup and programming
  - Communications setup and testing
  - Field wiring diagnostics and benchmark report
  - Equipment grounding test
- The first year of HSN membership includes an uninterruptible power supply
- Online Hunter Golf Forum membership
- Pilot Field Interface next-business-day replacement
- Field interface communication module next-business-day replacement
- Replacement Pilot PC eligibility with next-business-day shipping
- Remote assistance/desktop sharing support
- Free Pilot standard software/firmware updates
- Members-only pricing on premium software upgrades

### HUNTER SUPPORT NETWORK

Plan	Description
<b>HSN-PILOT</b>	Hunter Support Network Welcome Kit, one-year membership; includes uninterruptible power supply
<b>HSN-RENEWAL</b>	Hunter Support Network Renewal, one-year membership renewal; available to active members only

**Hunter**®